

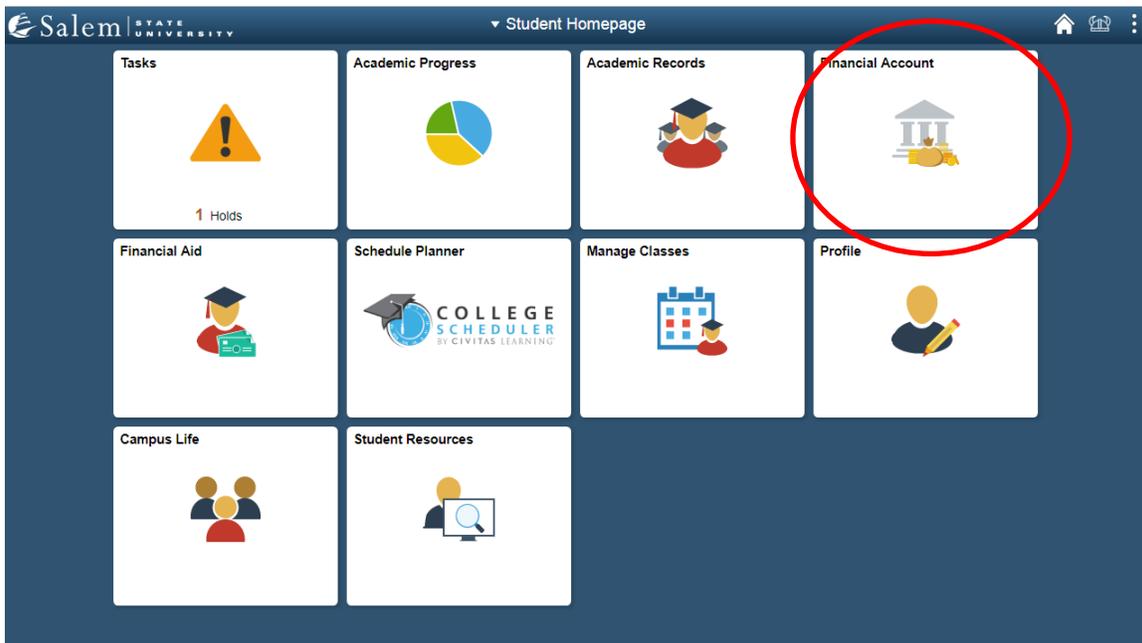
Student Navigation

How to: Multi-Factor Authentication, set up and use

1. Log into Navigator.

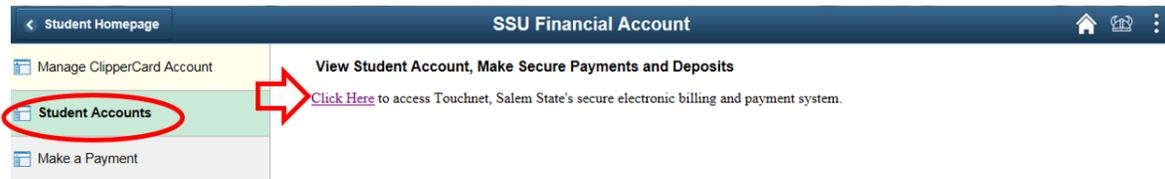


2. Once at the Student Homepage, click on “Financial Account”.



3. On the menu bar, click on “Student Accounts”. Then follow the “Click Here” link to access TouchNet.

Note: Please make sure that pop-up windows are enabled.



4. If this is your first time logging in, you will need to create a Multi-Factor Authentication option to receive codes to login. Once you click on “Click here to access TouchNet”, the user will be directed to a page to select from the following options:
 - a. Authenticator Application- This is the most secure option and the preferred method to use. **Note:** Examples are google authenticator and Microsoft authenticator. These apps can be downloaded from the Apple App Store or Google Play.
 - b. Text Message - A mobile phone number will be entered to receive passcodes to login.
 - c. Email address - An email address will be entered to receive passcodes to login.

Primary Method

Google Authenticator (Preferred)
New to Google Authenticator? Download from the App Store or Google Play to get Started!

Text message to existing or new mobile number

Email message to existing or new email address

5. Once you have selected the authentication option, click the green Continue button at the bottom of the page.

Account Login



Multi-Factor Authentication Enrollment

Due to enhanced security, multi-factor authentication is required.

Primary Method

Google Authenticator (Preferred)
New to Google Authenticator? Download from the App Store or Google Play to get Started!

Text message to existing or new mobile number

Email message to existing or new email address

Backup Method (optional)

Adding a backup method allows a passcode to be obtained by way of an additional method.

[Setup Method](#)

[Cancel](#) [Continue](#)

6. Enter the passcode and select verify.

Account Login

Multi-Factor Authentication

Due to updated security and compliance, multi factor authentication is required.

Enter the passcode found by way of your mobile number *****2840.

Resend Code Verify

Cancel Continue

7. When the passcode is verified, select continue to access the account.

Account Login

Multi-Factor Authentication

Due to updated security and compliance, multi factor authentication is required.

Enter the passcode found by way of your mobile number *****2840.

484477 Verify

Cancel Continue

8. If you need the multi-factor authentication option reset, contact the Student Navigation Center at navcenter@salemstate.edu.