MAC OPERATING SYSTEMS

How to connect to Wifi using Mac OS

The following steps will show you how to connect a Mac (OS) to the Salem State wireless network.
Important to note: depending on the version of your operating system, some of the images displayed in this resource may look different.

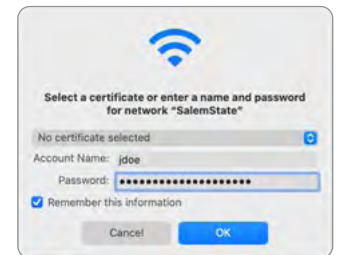## 01

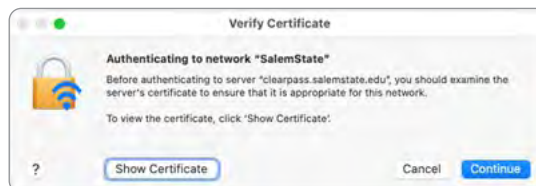Select the Wi-Fi icon at the top right corner of your screen.

Choose **"SalemState"**.

02

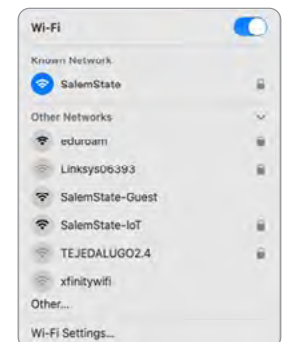Enter your SSU username and password, select **"Remember this information"** and select **"OK".**

03

Select **"Continue"** on the Verify Certificate prompt.

04

Your device is now connected to the **SalemState** Wi-Fi network. Open a web browser to test the connection.

Connect Your Mac Computer to the Salem State VPN

These instructions are for desktop and laptop computers running the Mac operating system.
If you have our old VPN client on your computer (Pulse Secure VPN), you will need to uninstall that first.

1. Go to **gpvpn.salemstate.edu.**

2. Enter your SSU username (**without @salemstate.edu**) and password.

3. Download the Mac 32/64 bit GlobalProtect agent.

4. Open (double-click) GlobalProtect.pkg to install.

5. Continue the installation and select the default prompts.

6. Some users might be prompted with a pop-up window saying, "System Extension Blocked." Select **Open Security Preferences** and then select **Allow** in the following window. If the Allow button is grayed out, click the lock to make changes and enter the local computer password. If you do not see an Allow button, then the step has already been completed or is not needed for your version of macOS.

7. Once installed, the GlobalProtect welcome window should pop up and you will see a globe icon in the menu bar.

8. Enter the portal address, **gpvpn.salemstate.edu**, and click connect.

9. Enter your SSU username (**without @salemstate.edu**) and password then select Sign In to connect.

10. Once connected you will be presented with the Salem State welcome message.

11. When the VPN is connected, the globe icon will display on the menu bar with a shield.

12. When the VPN is disconnected, the globe icon on the menu bar will be gray with no shield.

How to connect to shared Salem State network drives using Mac OS

To connect to the shared drive from off-campus you must sign in to the VPN first.

1. On the Finder bar menu, select Go then Connect to Server.

2. Enter the server address.

3. For your personal folder: smb://bow/users/ssuUsername (ex: smb://bow/users/jdoe).

4. For your department folder: smb://bow/deptshare/departmentname (ex: smb://bow/deptshare/biology).

5. Click on Connect.

6. Enter your Salem State username and password for the server "bow". The shared drive window will open.

How to ADD Follow_Me Printer for Mac OS

Follow these steps to add the Follow_Me Print Virtual Queue to your Mac. If you are not on-campus, be sure you are connected to the SSU Network via GlobalProtect VPN.
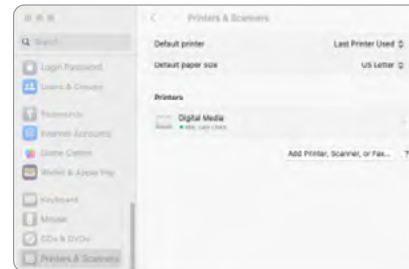
01

Navigate to the apple menu located on the upper lefthand corner of the screen, select **Systems Settings** and scroll down to **Printers and Scanners**
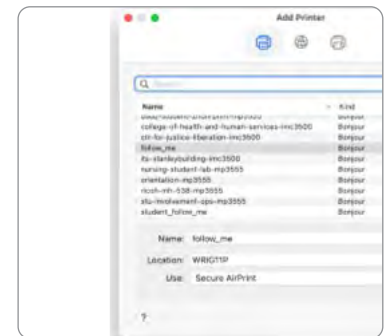

02

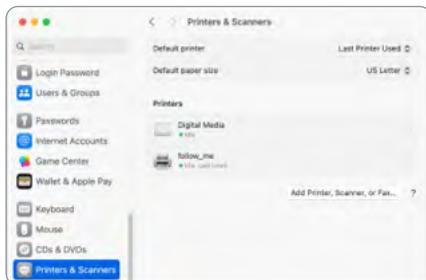Select the **Add Printer, Scanner or Fax** button.

03

Select the printer named **Follow_Me,** and select **Add** to continue. It will be using **Bonjour** protocol.
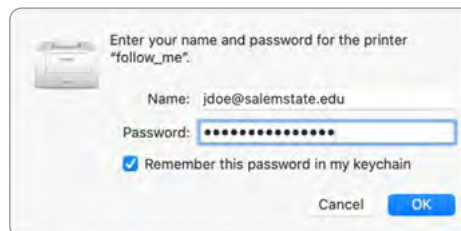

04

Follow_Me printer will be displayed in your list of printers.

05

Upon sending print jobs to **Follow_Me**, you will need to type in your SSU username (jsmith@salemstate.edu) and password.

Note: Checking off "Remember this password in my keychain" will remember your login so you do not need to enter in each time you print!

How to REMOVE Follow_Me Printer for Mac OS

Follow these steps to remove the Follow_Me Print Virtual Queue from your Mac. If you are not on-campus, be sure you are connected to the SSU Network via GlobalProtect VPN.
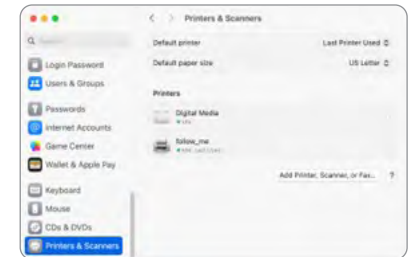
01

Navigate to the apple menu located on the upper lefthand corner of the screen, select **Systems Settings** and scroll down to **Printers and Scanners**

02

Select the **Follow_Me** printer

03

Select **Remove Printer** from the bottom left side corner.

DO YOU NEED MORE HELP?

Information Technology Services

Client Support Services

Submit a ticket to the IT Help Desk

978.542.2036

it-helpdesk@salemstate.edu